

Right of withdrawal

The Customer has the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire 14 days after the day on which the Customer acquires, or a third party other than the carrier and indicated by the Customer, acquires physical possession of the goods.

To exercise the right of withdrawal, the Customer must inform mWS myWorld Solutions AG (Grazbachgasse 87-93, 8010 Graz, Austria, phone number: +43 (0) 316 7077 0, e-mail:service@organic.plus) of his decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail).

The Customer may use the attached model withdrawal form, but it is not obligatory. To meet the withdrawal deadline, the Customer must communicate his withdrawal before the withdrawal period has expired.

Effects of withdrawal

If the Customer withdraws from this contract, myWorld Solutions will reimburse the Customer all payments received from the Customer, including the cost of delivery (with the exception of any supplementary cost resulting from the Customer's choice of means of delivery other than the least expensive standard delivery offered by myWorld Solutions), without undue delay and in any event no later than 14 days from the day on which myWorld Solutions is informed about Customer's withdrawal from this contract. myWorld Solutions will carry out such reimbursement using the same means of payment as the Customer used for the initial transaction, unless the Customer has expressly agreed otherwise; in any event, the Customer will not incur any fees as a result of such reimbursement. myWorld Solutions may withhold the reimbursement until the goods have been returned or the Customer has supplied evidence of having returned them, whichever is the earlier.

The Customer will return the goods to, or hand them over to:

**mWS myWorld Solutions AG
c/o Schenker & Co AG
Am Terminal 10/Tor 58
8142 Wundschuh
Austria**

without undue delay and in any event no later than 14 days from the day on which the Customer communicates his withdrawal from this contract to myWorld Solutions. The deadline is met if the Customer returns the goods before the period of 14 days has expired.

The Customer will have to bear the direct cost of returning the goods.

The Customer is only liable for any diminished value of the goods resulting from handling, excepting what is necessary to establish the nature, characteristics and functioning of the goods.

End of instructions on withdrawal

Model withdrawal form

(complete and return this form only if you wish to withdraw from the contract)

To

mWS myWorld Solutions AG
Grazbachgasse 87-93
8010 Graz, Austria

OR

e-mail: service@organic.plus

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)

Ordered on (*)/received on (*),

Name of Customer,

Address of Customer,

Signature of Customer (only if this form is notified on paper)

Date

A Customer has no right of withdrawal regarding contracts for the supply of sealed goods which, if unsealed after delivery, are not suitable for return due to health protection or hygiene reasons.