

# PRIVACY STATEMENT

We take the protection of your personal data very seriously and strive to make sure that the use of our services is secure. We are committed to following the legal guidelines for data protection. This privacy statement serves to detail which data we collect from you and how we protect it.

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## Scope

This statement shall apply to Lyoness Members as well as to the Lyoness Website retrievable under <http://www.lyoness.com>. Please note that this website will refer you to other Lyoness websites including those for other countries for which other data protection rules may apply.

Within the framework of further development of our websites, in order to improve our services, we may have to amend this privacy statement from time to time. In this event, we will provide you with corresponding information and request your express consent.

## Gathered data

Personal data shall include all data detailing to personal or material circumstances we received from you in connection with your Lyoness Membership that can be directly or indirectly (i.e. via your membership number) attributed to you. This shall include: your full name, date of birth, postal address, telephone number, E-Mail address and bank information as well as any purchasing data in connection with your Lyoness Membership.

## Cookies

Our websites use so-called cookies. These are small text files which are stored in your computer and can be retrieved. The purpose of cookies is to enable you to subscribe to our services and to personalize our web presence for you.

You can access some of our website offers without having to register and/or log in. In this case, certain information will be gathered automatically in order to collect statistical data regarding the usage and efficiency of our web offers and to adapt them to the needs of our users. For this reason, we collect data via your IP, the time and duration of your visit, the number of visits, use of forms and the like. The storage period of the cookies varies. We mainly use cookies that are automatically deleted after your visit to our website. We record every access to our site and the download of every file on our website. The cookies placed by us are used exclusively for informational purposes and will not be made available to any third parties.

In addition, we use Google Analytics to identify your online activities on our site, to register how many users visit us on the internet, to record what content is being viewed on your computer and how often. The evaluation of the results, however, is anonymous. The Google Analytics cookies are stored in your computer and can be evaluated by Google. In concrete terms, we use the Google Analytics Tool Anonymous IP, demographic data and interests. For additional information please refer to <https://support.google.com/analytics/answer/6004245?hl=en>. Under <https://tools.google.com/dlpage/gaoptout?hl=en> Google Analytics offers the option to refuse the collection of data.

Cookie	Parameter	Purpose	Functionality
/yo_it_accept_cookie	True	This cookie serves to get the visitor's consent	In order for the visitor to withdraw his consent, he must delete this cookie from his own browser
_utma _utmb _utmc _utmz	Google Analytics	These cookies serve to collect information: how the visitor uses the website (time, day of the week) and how often. This information is used to improve the Website-Service.	For additional information, please refer to Google Privacy
ASP.NET_SessionId	ID	This cookie serves to clearly identify a visitor.	The session-ID is saved in a cookie.
Lyo-Search-Settings	TreeType	Cookie to save search views.	The desired view of search results are saved per cookie
lyo_box_account_info_settings	true/false	Cookie to fold and unfold data in the account overview	The view of account information can be activated and/or deactivated through this cookie. .
popup_lyoness3steps_closed	true/false	A pop-up will appear on the first visit with explanations regarding Lyoness	Cookie to control pop-ups. As soon as it is closed, the explanations will no longer appear at the next visit.

Please note that conventional Internet browsers accept cookies pursuant to default settings. You can set your browser to refuse all or certain cookies or to get your permission prior to the acceptance of a new cookie. Most browsers provide corresponding instructions under the "help" menu item on the menu list. You will also find instructions there on how to delete any already received cookies.

Please note that you may not be able to use all the functions on our website if you do not accept cookies.

Through the use of our website you express your consent to the use of the above listed cookies.

#### Use of data

Lyoness uses your personal data in full compliance with statutory stipulations. The personal data provided by you upon registration as a Lyoness Member and during the course of your Membership, will be strictly collected and processed within the framework of fulfilling our contractual duties to you and only if you give us your express consent.

We will use your data to communicate with you, in order to verify your identity, to enable you to access your personal Member section on the Lyoness Website, to process your inquiries and orders and to make our services available to you. In addition, we use your data to determine and assign the corresponding Member Benefits arising from your Membership in the Lyoness Loyalty Program to you.

If we have your separate consent to do so, we will use your data to let you know, e.g. about any sales and specials that our Loyalty Partners are offering.

#### Data Security and transfer

In order to protect your data, among other things, we implement encryptions during data transmission (SSL-Encryption), firewalls, hacker-detering programs and additional security methods based on state-of-the-art technology.

The use of your personal data will basically take place through Lyoness Europe AG as the contractual party of the Members, which uses the individual regional companies as well as the Lyoness Group AG for processing purposes. Your personal data can, however, be forwarded to certain service providers as well within the Lyoness Group as follows:

We are authorized to use certain **service providers** to assist us with the processing of our services, the communication with our Members and the administration of our online presence. We guarantee that we carefully select these service providers in order to ensure legal and safe data processing. In addition, these service providers have pledged to use any personal data solely for the intended purpose pursuant to our instructions and in accordance with the Austrian data protection provisions. You can find a complete list of all companies comprising the Lyoness Group on the following website: <http://www.lyoness-corporate.com/en-US/Company/Organisation/> . The concerned services include, but are not limited to the following: contact via electronic means (e.g. Email or SMS), via social media (such as Facebook, etc.) by fax, telephone or postal mail regarding information on products and campaigns offered by Loyalty Partners, the identification of sales which correspond with your interests, taking satisfaction surveys, the operation of hotlines as well as the processing of transactions. If your personal information is required in order to provide a

concrete service to you, we will give the Loyalty Partners the necessary personal data. The Loyalty Partners, in turn are obligated to use your data exclusively for the respective specific usage pursuant to the Austrian data protection provisions.

LyoneSS is an internationally active Group. Our business activities, management structures and technical infrastructure cross national borders. We are therefore able to send your personal data **abroad**. The transmission of your personal data to the Members of the European Economic area, to Switzerland and to other countries with an adequate level of data protection (§12 Par. 2 DSG 2000) does not require further consent. However, in the event that your personal data is to be sent to countries other than the ones detailed above, we will ask for your express prior consent.

We will not forward your personal information to any persons other than those associated businesses, service providers and LyoneSS companies detailed above. The forwarding of any such information which may be required for the purpose of executing an agreement, shall be subject to your express prior consent.

**Right of revocation, information, data changes and contact**

**You have the option of revoking your consent to the use of your data in the future at any time without providing a reason. Such a revocation will make any further use of your data inadmissible. The revocation may have to be sent in writing (by letter, fax or Email) to the following address:**

**LyoneSS Qatar W.L.L**  
Barwa Commercial Avenue Sayer Bldg  
Block 13 first floor P.O. Box 25554,  
Doha, State of Qatar  
044 023 065  
office@lyoneSS.qa

Please contact us at this address for any questions regarding the use of your data and in order to update and/or correct your information.

## DATA PROTECTION JOB PORTAL

*Lyoness is committed to providing equal opportunity employment to its staff and is extremely proud of the diversity of its team. All qualified applicants form part of the selection process without discrimination on the basis of ethnic origin, race, religion, gender, sexual orientation, nationality, disability or age.*

### **The following data will be collected:**

Since [www.lyoness-corporate.com](http://www.lyoness-corporate.com) is an international job portal in which job vacancies are advertised for all branches and subsidiaries of the Lyoness Group, you may first have to select the country you wish to work in. After making this initial pre-selection, you will be transferred to the country-specific job fair. You can find a complete list of all companies comprising the Lyoness group, some of which will naturally be abroad, on the following web site:

<http://www.lyoness-corporate.com/en-US/Company/Organisation/>

If you apply for one of the jobs advertised on our website, you will be asked to fill out an application and/or upload information.

The personal data we collect and save are your title, first name, last name, address including street address, postal code and city, date of birth, native tongue, nationality, Email address, telephone number, highest completed level of education, desired salary, gross annual salary and earliest start date. In addition, you can list any special knowledge and qualifications such as IT skills, language skills, etc. Furthermore, you can provide information regarding your education and training, professional experience, etc.

You also have the option of uploading files onto our server such as, e.g. your curriculum vitae, personal statement, photo, transcripts, and any additional information relevant to the job. In addition, you can send us a message in the text field provided for this purpose.

Since Lyoness is well aware that the national laws of individual countries may not allow us to request all of the above detailed data, we have only inserted the minimum number of absolutely required fields such as last name and contact address. Your personal data will be used exclusively to process your application.

**By using the Lyoness website you give your consent to the electronic storage and further processing of the personal data provided by you within the Lyoness group.**

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**You have the option of revoking your consent to the use of your data in the future at any time without providing a reason. Such a revocation will make any further use of your data inadmissible. The revocation may have to be sent in writing (by letter, fax or Email) to the following address:**

**Lyoness Qatar W.L.L**  
Barwa Commercial Avenue Sayer Bldg  
Block 13 first floor P.O. Box 25554,  
Doha, State of Qatar  
044 023 065  
[office@lyoness.qa](mailto:office@lyoness.qa)

Upon request, we will naturally let you know what applicant data we have on file for you. In addition, you can amend the data or have it deleted at any time. If you do not wish for us to keep your application information in our files for a period exceeding one year following the end of the selection process, please let us know by sending us an E-Mail to the above address.